



## Message from NECA/IBEW

The Code of Excellence is just one of the many ways that NECA/IBEW Local 48 holds ourselves to a higher standard of work. This self-enforced code not only ensures that our customers and clients receive the stellar service the partnership is known for, but it also helps our members provide their best work.

The Code of Excellence covers issues such as respecting the workplace and fellow workers, providing needed materials and maintaining tools and providing a drug-free workplace. These standards pertain to electricians and contractors alike.

This new newsletter will periodically discuss the different points of the Code of Excellence. We hope it will help remind our collective members why the Code of Excellence is important and how we strive to uphold it.

**Gary & Tim**

## NECA/IBEW Code of Excellence

The International Brotherhood of Electrical Workers (IBEW) has had a long standing reputation of holding their members to the highest standards of professionalism while utilizing their skills and abilities to the maximum. IBEW's Code of Excellence was created to outline these expectations and standards to the customer and to the members of IBEW; the commitment to productivity, quality and safety. This commitment to excellence in the workplace was endorsed by NECA and adopted by the Local 48 membership in 2002.

The Code of Excellence embodies IBEW's core values and beliefs in providing the best quality work. Endorsed by IBEW's International President, Lonnie Stephenson, the Code provides more value to the customer than ever before by ensuring that eight hours of pay means eight hours of work. The code creates the best possible training while instilling a professional attitude and work ethic into their members, while providing them with a safe and respectful work environment. It is an agreement between electricians and contractors to perform at the highest level of professionalism on the job with a guarantee to meet, or exceed the expectations of the customer.

This commitment to excellence in the work place has given NECA/IBEW the edge over the competition by maximizing production during the work day. The Code of Excellence establishes confidence in the customer that they will get their money's worth and be impressed by the work done. NECA/IBEW Local 48 has adopted this Code of Excellence because it embodies the standards held by the local leadership and provides the customer with a set of expectations to ensure the customer that their money is going towards the best possible quality and quantity of work in a professional atmosphere.

### IBEW CODE OF EXCELLENCE

The Code of Excellence is a program designed to bring out the best in our construction members and demonstrate to our customers that IBEW members:

**Exercise safe and productive work practices  
 Perform the highest quality and quantity of work  
 Utilize their skills and abilities to the maximum**

The Code of Excellence training is to convey a strong message that IBEW construction members will:

- ! Arrive to work on time, ready and willing to work.
- ! Follow appropriate employer and customer work rules.
- ! Promote an alcohol and drug free workplace.
- ! Work in a safe and healthy manner.
- ! Give 8 hours work for 8 hours pay and ensure supervision has been notified when we need to leave the jobsite.
- ! Respect management directives that are safe, reasonable and legitimate.
- ! Respect the customer's rights and property.
- ! Respect the rights of our coworkers.
- ! Utilize the skills and abilities we have learned to gain a competitive advantage.
- ! Take care of the employer's tools and equipment as if they were our own.
- ! Refuse to condone any act of property destruction, including graffiti.
- ! Start work on time, work until the appropriate quitting time and limit break periods to the time allowed.
- ! Use the proper tool for the job while maintaining personal responsibility for our tools.
- ! Only sell merchandise or collect funds as authorized by the Business Manager of the Local Union.
- ! Perform personal business, including cell phone use, during authorized break periods only.
- ! Never participate in job slowdowns, disruptions or activities designed to extend the job or create overtime.
- ! Always strive to conduct ourselves in a way that promotes a positive image of the IBEW.

As with Stewards, IBEW members employed in management/supervision must have knowledge of the Code of Excellence program principles, its relationship to IBEW negotiating and overall membership responsibilities to the Brotherhood. Yes, more importantly, members in these roles need to know how effectively managing their jobs will be a corresponding obligation to the Code of Excellence program. IBEW rank and file members honoring the Code of Excellence program will rightfully have similar expectations of Brothers and Sisters in management/supervision, with these being in the areas of:

- ! Management responsibilities to the collective bargaining agreement.
- ! Total acceptance of supervisory positions and related responsibilities.
- ! Communication and cooperation with the job Steward.
- ! Employee encouragement but, if necessary, fair and consistent discipline.
- ! Job safety, health and sanitation needs or requirements.
- ! Ample job layout/sections to minimize down time and maximize employee productivity.
- ! Availability and timely delivery of necessary materials.
- ! Proper number and type of tools and equipment to ensure job progress.
- ! Maintenance and upkeep of tools and equipment.
- ! Storage and protection of employer and employee tools and equipment.
- ! Employ adequate number of employees to perform efficiently or, conversely, limit number of employees to the work at hand.

**NECA DECLARATION OF GUIDING PRINCIPLES  
 FOR PARTNERSHIP AND CODE OF EXCELLENCE  
 WITH IBEW**

Members of NECA declare and proclaim the activities of partnering and Code of Excellence with IBEW are intended to result in well paying jobs to satisfy the economic needs of families including food, housing, health care, education, recreation and economic security in retirement. The purpose of partnering is also to fulfill emotional and physical needs through skilled productive work, respect, dignity and inclusion on challenging yet safe projects. Partnering will also allow labor and management to share new experiences with proper recognition and appreciation to all who participate.

